





# Client Newsletter | Summer 2021

As 2021 comes to a close, we'd like to thank all of our clients for your continued support during what has been a challenging year.

Serving our community is of paramount importance to us, and we are grateful that we've been able to continue to assist hundreds of community members by providing meals, social support, community restaurants, and wellness checks.

We will be closing for the Public Holidays over the Christmas period, and there will be slight changes to our delivery and order schedule over this period.

We wish everyone the very best for a wonderful Christmas and a safe and Happy New Year.



## **Christmas Orders, Deliveries & Office Closure**

All Meals on Wheels Central Coast outlets will be closed from **12pm Friday 24 December** and will reopen on **Wednesday 29 December**. Please note that there will be no meal deliveries on scheduled Public Holidays (Mon 27 & Tues 28 Dec, Mon 3 Jan).



### **Order Schedule: Christmas & New Year**

Ordering Date	Delivery Date
Monday 20 December 2021	Thursday 23 December 2021
Tuesday 21 December 2021	Friday 24 December 2021
Wednesday 22 December 2021	Wednesday 29 December 2021
Thursday 23 December 2021	Thursday 30 December 2021
Friday 24 December 2021 (before 12pm)	Friday 31 December 2021
Mon 27 & Tues 28 (online) & Wed 29 Dec 2021	Tuesday 4 January 2022
Thursday 30 December 2021	Wednesday 5 January 2022
Friday 31 December 2021 (before 12pm)	Thursday 6 January 2022
Mon 3 Jan (online) & Tuesday 4 January 2022	Friday 7 January 2022

# Are you transferring to a Home Care Package?

Did you know that if you are transferring from the Commonwealth Home Support Program (CHSP) system (where you need a My Aged Care referral) to a Home Care Package (HCP), we can still provide your meals?

Your HCP provider is obligated to offer you a choice of meal providers, and cannot insist that you go with one of their choosing.

You can choose to continue with us with our subsided Home Care Package menu. For more information, or to obtain a menu, chat to your Client Service Officer or email admin@ccmow.com.au.



## Online Grocery Shopping Program

Our Online Grocery Shopping Program team will be taking a break over the Christmas period. Last orders for delivery before Christmas, will need to be placed on Monday 20 December. The online grocery shopping team will be back on board on Monday 10 January, ready to take your orders once again.

Online Shopping Orders Christmas & New Year Order Schedule		
Ordering Date	Delivery Date	
Monday 13 December 2021	Wednesday 15 December 2021	
Wednesday 15 December 2021	Friday 17 December 2021	
Monday 20 December 2021	Wednesday 22 December 2021	
Christmas	and New Year Break	
Monday 10 January 2022	Wednesday 12 January 2022	
Wednesday 12 January 2022	Fri 14 January 2022	

### **Christmas Meals Now Available for Purchase**

We have limited stock of our Roast Turkey Christmas Meal and Christmas Pudding dessert for sale. These can be ordered over the phone, via an order form handed to a volunteer, or on our online ordering system.



Roast Turkey with Gravy, Roast Potatoes, Vegetables & Cranberry Sauce



Christmas Pudding with Custard

\$6.00 Code: 130-05

\$3.00 Code: 130-06

#### Free Christmas Meal

We are thrilled that once again, we have been able to gift our clients a Roast Turkey Christmas meal. If you haven't already received yours, it will be coming out to you with your regular meal delivery prior to Christmas.



### **Good360 Australia Donation**

Thanks to the generosity of Good360 Australia, all our clients and volunteers will be gifted with some Dettol products. The gift bags have been making their way to clients and volunteers over the past few weeks, and we are sure that these products will come in handy around the home.



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